



Management System Workshop

FOR SENIOR OPS LEADERS

Learn what it takes to build a lean management system that delivers clear financial results during this intensive two-day workshop for operating executives.



Hosted by the well-known and trusted operations experts at TBM Consulting Group



November 13-14, 2018
Crossway, Birmingham

156 Great Charles Street,
Queensway, B3 3HN

Kick Your Lean Management System into High Gear. And Get the Business Results You Demand.

If your investment in continuous improvement isn't generating significant and sustainable growth for your business, then it's time to put your management system through its paces. At our two-day intensive Management System **Workshop**, presented by the creators of the proven TBM Management System, you'll learn why your management system isn't working the way you need it to. And you'll discover how to get it into its best shape ever to quickly deliver the impact your business needs.

WHO SHOULD ATTEND?

- COOs
- Vice Presidents of Manufacturing, Operations, Supply Chain, or Lean/Continuous Improvement
- Directors of Operations and Site Leaders are welcome to attend with members of the executive team

WHAT YOU'LL LEARN?

- The fundamentals of an effective lean management system
- Root causes of management system failures and shortcoming and how to avoid them
- The strengths and weaknesses of your existing system
- Proven techniques for adopting the right management practices and driving behavioral change
- Teaching and coaching strategies to get your entire team on board

DAY 1: November 13th, 2018 | 8:00 am – 5:00 pm

Time	Overview	Topics Covered
8:00 – 9:30 am	<p>SYSTEM STRUCTURE, ALIGNMENT & CONNECTIVITY TO FINANCIALS</p> <p>Management system overview & high-level structure, expected impact & importance, examples, and why you may need to adopt or adjust /improve effectiveness of your current system. How to ensure alignment from strategic objectives and translate into annual operating plans (AOP).</p>	<ul style="list-style-type: none"> • Introductions • Expectation Setting • System Structure • KPI setting & alignment
9:30 – 12:00 pm	<p>BUSINESS CONTROL</p> <p>Review of the management processes that you must follow in order to drive business control. How to use a business control center for running meetings, engaging departments, and reviewing progress. Begin using the TBM Business Control Center “in-a-box”.</p>	<ul style="list-style-type: none"> • Business Control, Tier Process • Break • Business Control Meeting Best Practices • Exercise: How to run a business control meeting
12:00 – 12:30	Lunch	
12:30 – 4:55 pm	<p>ABNORMALITY MANAGEMENT & PROBLEM SOLVING</p> <p>How to create a process for abnormality management which includes tools and technology for diagnosing root causes of problems, problem solving, escalation, and sustainment. Standardized roles and responsibilities for problem identification and course correction.</p>	<ul style="list-style-type: none"> • Abnormality Management & Problem Solving • A3 Introduction • Break • Exercise: Problem Solving
4:55 – 5:00 pm	Pulse Check / Adjourn	
6:00 pm	Casual Group Dinner	Location TBA

DAY 2: November 14th, 2018 | 8:00 am – 5:00 pm

Time	Overview	Topics Covered
8:00 – 8:15 am	Pulse Check Review	
8:45 – 12:00 pm	<p>MANAGEMENT BEHAVIORAL BEST PRACTICES</p> <p>How to formalize systemic management behaviors to ensure that the important things are getting done. Understand required management behaviors, how to teach, coach and mentor vs. direct and do. Understand leadership standard work best practices. How to become a learning organization and drive effective execution down into the organization.</p>	<ul style="list-style-type: none"> • Layered Auditing and Gemba Coaching • Break • Leadership Standard Work • Exercise: How to Practice Leadership Standard Work
12:00 – 12:30	Lunch	
12:30 – 1:30 pm	<p>GOVERNANCE</p> <p>How to ensure that the organization is aligned. Steering committee role and structure.</p>	<ul style="list-style-type: none"> • Steering Committee
1:30 – 2:45 pm	<p>TRACKING BASELINE PERFORMANCE</p> <p>How to identify gaps and improvement priority areas in your current system. TBM will review their diagnostic approach and provide examples of how other companies have used the assessment to create a go-forward improvement plan.</p>	
2:45 – 3:00 pm	Break	• Location TBA
3:00 – 4:00 pm	Wrap-Up /Adjourn	

Your TBM Management System Workshop Instructors



MARC TURPIN
Managing Director &
Client Relationship
Manager, Europe

Marc Turpin is an experienced financial and operations executive with a record of success in growing businesses and managing turnarounds.

He is currently a Managing Director and Client Relationship Manager for TBM's European business.



JOHN WYNNE
Managing Director,
Europe

John Wynne is an executive leader with 20 years of experience in global supply chain, operations management and lean leadership in manufacturing.

He is currently Managing Director of TBM Europe where he leads business development and delivery throughout the region.

HOW YOU'LL WIN?

When your lean management system is in shape and operating the way it should, your organization can:

- Establish strategic objectives at every level
- Deploy goals and action plans for executing strategy
- Align KPIs with daily work
- Measure performance and create a problem-solving culture to stay on track
- Develop leaders capable of leveraging the full abilities of every member of the team

Ultimately, your management system can and should accelerate the achievement of strategic goals and help you sustain the financial gains you make. Management System Workshop helps make that happen fast.

REGISTER NOW

Contact TBMCG UK on +44 (0)1623 272550 or go to our **registration page** to register. Get your lean management system in shape to deliver the results you need.

SPEED WINS EVERY TIME

TBM specializes in operations and supply chain consulting for manufacturers and distributors. We push the pedal down in your operations to make you more agile and help you accelerate business performance 3-5x faster than your peers.

[in](#) [twitter](#) [youtube](#) | tbmco.co.uk

